


 Listening CLB 10	 Speaking CLB 10	 Reading CLB 10	 Writing CLB 10
<p>I can...</p> <ul style="list-style-type: none"> • Identify attitudes and intentions when a manager is handling a customer complaint • Follow multi-step instructions for a home renovation task • Understand a city council proposal about changes in the neighbourhood • Participate in job interviews and panel discussions about applicants and candidates <p>I understand communication on an expanding range of complex topics, including those that are specialized in my own field. But, I have difficulty when the speech is fast, and I sometimes do not understand idioms or interpret humour and cultural references.</p>	<p>I can...</p> <ul style="list-style-type: none"> • Co-facilitate a formal workplace meeting • Give complex multi-step instructions over the phone • Present an argument in a community consultation meeting • Give a presentation about the results of a research project <p>I communicate with increasing confidence in non-routine situations, and I have good control of a variety of complex grammar. My mistakes in grammar and pronunciation very rarely make it hard for people to understand my meaning.</p>	<p>I can...</p> <ul style="list-style-type: none"> • Read blog posts about social issues and identify unstated values • Extract and compare information from various workplace manuals • Evaluate a proposed schedule to determine its suitability • Trace the development of an argument or theory in a complex text related to my own field <p>I understand some more complex reading materials in my own field. But I have difficulty when the vocabulary and structures are very complex.</p>	<p>I can...</p> <ul style="list-style-type: none"> • Write a formal letter of resignation to a committee • Write a summary of a conference presentation to share with colleagues who couldn't attend • Write a proposal to recommend a new process or procedure • Write a research report for an academic course, including the purpose, research methods, and analysis of data <p>I am confident with a broader range of complex tasks, including writing about unfamiliar and abstract topics that may require research. I still make occasional errors, and my tone and style are not always appropriate.</p>